# **CORPORATE GOVERNANCE REPORT**

STOCK CODE:OPTIMAX 0222COMPANY NAME:OPTIMAX HOLDINGS BERHADFINANCIAL YEAR:December 31, 2023

#### OUTLINE:

#### SECTION A – DISCLOSURE ON MALAYSIAN CODE ON CORPORATE GOVERNANCE

Disclosures in this section are pursuant to Paragraph 15.25 of Bursa Malaysia Listing Requirements.

# SECTION B – DISCLOSURES ON CORPORATE GOVERNANCE PRACTICES PERSUANT CORPORATE GOVERNANCE GUIDELINES ISSUED BY BANK NEGARA MALAYSIA

Disclosures in this section are pursuant to Appendix 4 (Corporate Governance Disclosures) of the Corporate Governance Guidelines issued by Bank Negara Malaysia. This section is only applicable for financial institutions or any other institutions that are listed on the Exchangethat are required to comply with the above Guidelines.

# SECTION A – DISCLOSURE ON MALAYSIAN CODE ON CORPORATE GOVERNANCE

Disclosures in this section are pursuant to Paragraph 15.25 of Bursa Malaysia Listing Requirements.

#### Intended Outcome

Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

### Practice 1.1

The board should set the company's strategic aims, ensure that the necessary resources are in place for the company to meet its objectives and review management performance. The board should set the company's values and standards, and ensure that its obligations to its shareholders and other stakeholders are understood and met.

Application :	Applied
Explanation on : application of the practice	The Board of Directors ("Board") of Optimax Holdings Berhad ("Optimax" or "the Company") sets the strategic direction and also oversees and ensures that the conduct of the businesses of Optimax and its subsidiaries (the "Group') adhere to relevant applicable laws, policies, standards and guidelines.
	The roles and responsibilities of the Board are set out in the Board Charter and the Board Committees' roles and responsibilities in discharging its function which had been delegated by the Board are set out in the respective Board Committee's Terms of Reference ("TOR"). The Board meets at least four (4) times a year to review the quarterly performance of the Company and its subsidiaries ("Group"), annual budget and strategic business plans presented by management before approval or execution. When the need arises, special Board meetings will be convened.
	The Board monitors the performance of the Group and business strategies at Board meetings through briefings, updates and reports from the Chief Executive Officer ("CEO"), Chief Financial Officer ("CFO") and Senior Management team.
	The Board has delegated certain functions to the following Board Committees to assist in the execution of its duties and responsibilities:
	(a) Audit and Risk Management Committee ("ARMC"); and (b) Remuneration and Nominating Committee ("RNC").
	The Board Committees operate under their own clearly defined TOR.
	For more information on the Board's leadership role and governance practices, please refer to the Board Charter which is available on the Company's website, <u>www.optimax2u.com</u> .

Explanation for departure		
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.		
Measure		
Timeframe		

Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

### Practice 1.2

A Chairman of the board who is responsible for instilling good corporate governance practices, leadership and effectiveness of the board is appointed.

Application :	Applied
Explanation on : application of the practice	<ul> <li>Dato' Seri Dr Chen Chaw Min, is the Independent Non-Executive Chairman of the Board.</li> <li>The Chairman carries out a leadership role in conduct of the Board and its relations with the shareholders and stakeholders. The roles of the Chairman, amongst others, are as follows:-</li> <li>a) lead the Board in setting its values, ethical standards and instilling good corporate governance practices;</li> <li>b) facilitate the progress and conduct of meetings;</li> <li>c) set the agenda for Board meetings with assistance of the Company Secretaries and ensure all relevant issues for the effective running of the Company's business are on the agenda;</li> <li>d) ensure proper flow of information to the Board, review the adequacy and timing of board papers in support of management's proposal and review of performance of the Company and/or Group;</li> <li>e) encourage active participation among Board members on issues discussed and dissenting views to be freely expressed;</li> <li>f) ensure assessment are undertaken on candidates to be appointed to the board and succession planning is in place;</li> <li>g) arrange for annual evaluation on the performance of the Board Committees and individual directors; and</li> <li>h) ensure appropriate steps are taken to provide effective communication with stakeholders.</li> </ul>
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Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

### Practice 1.3

The positions of Chairman and CEO are held by different individuals.

Application :	Applied
Explanation on : application of the practice	The positions of Chairman and CEO are held by two different individuals. The function of CEO is undertaken by Sandy Tan Sing Yee, Non-Independent Executive Director and the Chairman position is held by Dato' Seri Dr Chen Chaw Min.
	There is clear division of roles and responsibilities between the Chairman of the Board and the CEO to ensure that there is a balance of power and authority and that no individual has unfettered powers of decision. The Chairman is responsible for the leadership of the Board and ensures effectiveness of the Board while the CEO, oversees the operations and drives the Group's businesses and performance towards achieving the Group's vision and goal.
	The distinct and separate roles and responsibilities of the Chairman and CEO are set out in Paragraph 4 of the Board Charter, which is available on the Company's website, <u>www.optimax2u.com</u> .
Explanation for : departure	
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Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

### Practice 1.4

The Chairman of the board should not be a member of the Audit Committee, Nomination Committee or Remuneration Committee

Note: If the board Chairman is not a member of any of these specified committees, but the board allows the Chairman to participate in any or all of these committees' meetings, by way of invitation, then the status of this practice should be a 'Departure'.		
Application	:	Applied
Explanation on application of the practice	:	The Chairman of the Board, Dato' Seri Dr Chen Chaw Min, does not serve as a member in any of the Group's Board Committees. The Chairman was also not invited to participate in the meeting and deliberation of the specified Board Committees mentioned in this Practice.
Explanation for departure	:	
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.		
Measure	:	
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Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

### Practice 1.5

The board is supported by a suitably qualified and competent Company Secretary to provide sound governance advice, ensure adherence to rules and procedures, and advocate adoption of corporate governance best practices.

Application	: Applied
Explanation on application of the practice	<ul> <li>The Group currently outsources its corporate secretarial function to Tricor Corporate Services Sdn Bhd. During the financial year, the Board is supported by the following Company Secretaries who are qualified to act under the Companies Act 2016:-</li> <li>a) Rebecca Kong Say Tsui (MAICSA 7039304) ("Ms. Rebecca Kong")</li> <li>b) Leela A/P Suresh Kee See Leng (MAICSA 7069589)</li> <li>On 27 March 2024, Ms. Rebecca Kong resigned as the Company Secretary and Ms. Tan Lai Hong, a Chartered Secretary with more than 20 years of experience in corporate secretarial practices was appointed in her stead.</li> <li>Attendance and minutes of all Board and Board Committee meetings are properly recorded and kept by the Company Secretaries.</li> </ul>
	The Company Secretaries provide support to the Board in fulfilling its fiduciary duties and leadership role in shaping the corporate governance practices of the Company. In this respect, they play an advisory role to the Board, particularly with regard to the Company's Constitution, Board policies and rules and procedures, and advocate adoption of corporate governance best practices.
	The Company Secretaries have undertaken continuous professional development by attending training during the year under review. The Board is satisfied with the performance and support rendered by the Company Secretaries to the Board in discharging its functions.
Explanation for departure	
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to complete the columns below.

Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

## Practice 1.5

Measure :	
Timeframe :	

Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

### Practice 1.6

Directors receive meeting materials, which are complete and accurate within a reasonable period prior to the meeting. Upon conclusion of the meeting, the minutes are circulated in a timely manner.

Application	:	Applied
Explanation on : application of the practice		Board meetings are scheduled in advance and an annual meeting calendar is circulated to all Directors at the beginning of the new financial year to enable Directors to plan ahead and fit the year's meetings into their own schedules.
		The Directors receive notice of meetings and meeting materials at least 5 business days prior to meetings. This is to ensure that the Directors have sufficient preparation time and information to make an informed decision at each Board meeting.
		Notification is also sent to respective divisions on the deadlines for submission of meeting materials to allow management to make the necessary preparations.
		The deliberations and decisions at Board and Board Committee meetings are well documented in the minutes, including matters where Directors abstained from voting or deliberation.
		The management communicates to the relevant divisions on the Board's decisions/recommendations via circulation of draft minutes of meetings for appropriate actions to be taken. They also follow up with the divisions on the implementation or status of actions and updates the Board at Board meetings. Action items would remain as matters arising in the minutes of meetings until they are fully resolved.
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There is demarcation of responsibilities between the board, board committees and management.

There is clarity in the authority of the board, its committees and individual directors.

#### Practice 2.1

The board has a board charter which is periodically reviewed and published on the company's website. The board charter clearly identifies–

- the respective roles and responsibilities of the board, board committees, individual directors and management; and
- issues and decisions reserved for the board.

Application :	Applied
Explanation on : application of the practice	The Board of Optimax has in place a Board Charter that clearly outlines the role and responsibilities for each Board member, including the matters reserved for the Board. It serves as reference for Board members of their fiduciary duties as Directors of the Company. It provides guidance and clarity regarding the roles and responsibilities of the Board and the requirements of Directors in carrying out their roles and discharging their duties towards the Company and/or Group. The Board Charter is periodically reviewed and updated in accordance with the needs of the Group and any new regulations that may have an impact on the discharge of the Board's duties and responsibilities. The Board Charter is made available for reference on the Company's website at <u>www.optimax2u.com</u> .
Explanation for : departure	
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.	
Measure :	
Timeframe :	

The board is committed to promoting good business conduct and maintaining a healthy corporate culture that engenders integrity, transparency and fairness.

The board, management, employees and other stakeholders are clear on what is considered acceptable behaviour and practice in the company.

#### Practice 3.1

The board establishes a Code of Conduct and Ethics for the company, and together with management implements its policies and procedures, which include managing conflicts of interest, preventing the abuse of power, corruption, insider trading and money laundering.

The Code of Conduct and Ethics is published on the company's website.

Application	: Applied
Explanation on application of the practice	<ul> <li>In order to sustain good corporate governance, the Board has established and adopted the Code of Conduct on 27 August 2020.</li> <li>The Code of Conduct forms part of the Board Charter and is available on the Company's website, <u>www.optimax2u.com</u>.</li> </ul>
Explanation for departure	
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.	
Measure	:
Timeframe	:

The board is committed to promoting good business conduct and maintaining a healthy corporate culture that engenders integrity, transparency and fairness.

The board, management, employees and other stakeholders are clear on what is considered acceptable behaviour and practice in the company.

#### Practice 3.2

The board establishes, reviews and together with management implements policies and procedures on whistleblowing.

Application :	Applied
Explanation on : application of the practice	On 27 August 2020, a Whistleblowing Policy was established as an avenue for employees and stakeholders to report genuine concerns about malpractices, unethical behaviour, misconduct or failure to comply with regulatory requirements without fear of reprisal. The Whistleblowing Policy is subject to periodic assessment and review to ensure that it remains relevant to the Group's changing business circumstances. The Whistleblowing Policy is available on the Company's website, www.optimax2u.com.
Explanation for : departure	
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.	
Measure :	
Timeframe :	

The company addresses sustainability risks and opportunities in an integrated and strategic manner to support its long-term strategy and success.

### Practice 4.1

The board together with management takes responsibility for the governance of sustainability in the company including setting the company's sustainability strategies, priorities and targets.

The board takes into account sustainability considerations when exercising its duties including among others the development and implementation of company strategies, business plans, major plans of action and risk management.

Strategic management of material sustainability matters should be driven by senior management.

Application :	Applied
Explanation on : application of the practice	As a leading provider of eye specialist services, Optimax is committed in ensuring that its operations are sustainable. Our Group's sustainability approach is guided by the Economic, Environmental and Social ("EES") pillars of sustainability. Our Board has the responsibility to deliver sustainable value to the stakeholders, while the management team providing its assistance by overseeing the implementation of the principles, policies, objectives and strategies of our Group under the framework of the EES pillars. In addition, the management team also facilitate in the overseeing and managing of the material risks and opportunities that may impact business continuity, market competitiveness, the environment and the communities in which our Group operates in.
Explanation for : departure	
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.	
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The company addresses sustainability risks and opportunities in an integrated and strategic manner to support its long-term strategy and success.

# Practice 4.2

The board ensures that the company's sustainability strategies, priorities and targets as well as performance against these targets are communicated to its internal and external stakeholders.

Application	: Applied					
Explanation on application of the practice	concern and ensi	Optimax believes in engaging regularly with stakeholders to address areas of concern and ensure our Group carry out sustainable practices and create long term value for our stakeholders.				
proceed	Stakeholders Employees	<ul> <li>Areas of Concern</li> <li>Safe and conducive working environment</li> <li>Rewards and recognition for performance</li> </ul>	Modes of Engagement <ul> <li>Meetings/briefings</li> <li>Performance appraisals</li> <li>Training programmes</li> <li>Team building</li> <li>Other</li> </ul>			
	Patients and Customers	<ul> <li>Career development</li> <li>Employee satisfaction</li> <li>Provision of quality services</li> <li>Products compliances with certifications</li> <li>Customer satisfaction</li> </ul>	<ul> <li>communications/feedback such as email</li> <li>Quality control and assurance</li> <li>Regular meetings/visits</li> <li>Other communications/feedback such as email</li> </ul>			
	Suppliers	<ul> <li>Transparent procurement practices</li> <li>Safety compliance</li> </ul>	<ul> <li>Evaluation and performance reviews</li> <li>Onsite visits and field audits</li> </ul>			
	Regulators and Government	<ul> <li>Regulatory compliance</li> <li>Approvals and permits</li> <li>Occupational safety and health</li> <li>Environmental management and compliance</li> </ul>	<ul> <li>Audit and verification</li> <li>Inspections by local authorities and regulators</li> <li>Training programmes for employees</li> <li>Meetings with employees</li> <li>Meetings with management team responsible for compliance</li> </ul>			
	Community	<ul> <li>Corporate social responsibility Impacton community</li> </ul>	<ul> <li>Participation in community programmesand initiatives</li> <li>Providing jobs Sponsorships to local</li> </ul>			

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The company addresses sustainability risks and opportunities in an integrated and strategic manner to support its long-term strategy and success.

### Practice 4.3

The board takes appropriate action to ensure they stay abreast with and understand the sustainability issues relevant to the company and its business, including climate-related risks and opportunities.

Application	: Applied
Explanation on application of the practice	: Besides our core services, our Group provides related services such as eye examinations performed by our in-house optometrists. These relatedservices provided are sales of optical wear, consumables from surgery and medical treatment, procedures (mainly Ortho-K, which is a non- surgical method of reshaping the cornea to provide a clearer vision for children and Botox), administration fees as well as laboratory tests for patients.
	As part of our plans to have a wider reach to our customers and greater accessibility for eye-specialist treatment and care, our plans involve the expansion of our network of ambulatory care centres within Malaysia toareas where our Group has little or no presence. The expansion of theseambulatory care centres would be carried out either through fully owning these centres or jointly owning them with minority equity participation from resident doctors.
	To ensure existing specialist centres have the capability to increase services offered or expand its capacity, our Group also plans to purchase ophthalmological equipment and tools to upgrade or replace existing equipment.
	Our Group also responded to the disruption in businesses arising from the pandemic by being involved in the national vaccination programmes and MyMedic@Wilayah organised by the ProtecHealth Corporation Sdn Bhd and the Ministry of Federal Territories, which supported the financialperformance in the financial year ended 31 December 2023 ("FY 2023").
	Our Group is cognisant that its operations will have an impact on the environment and it has taken steps to mitigate this impact by managing the use of electricity and water at its headquarters in Taman Tun Dr. Ismail and the network of centres. All our lighting with LED lighting, which consumes less electricity in addition to switching off all lights when not in use.
	Detail initiatives taken are disclosed in our sustainability statement on pages [xx] to [xx] of the Annual Report 2023.
Explanation for departure	:

Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.

Measure	:	
Timeframe	:	

The company addresses sustainability risks and opportunities in an integrated and strategic manner to support its long-term strategy and success.

### Practice 4.4

Performance evaluations of the board and senior management include a review of the performance of the board and senior management in addressing the company's material sustainability risks and opportunities.

Application :	Applied
Explanation on : application of the practice	The Board effectiveness evaluation for year 2023 included an assessment on the Board's oversights of sustainability risks and opportunities and issues that are critical to the Group's performance whilst the performance evaluation for senior management takes into account the Group's progress and performance of its sustainability priorities in addressing material sustainability risks and opportunities. Performance evaluations had been conducted by external consultant on directors and senior management.
Explanation for : departure	
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The company addresses sustainability risks and opportunities in an integrated and strategic manner to support its long-term strategy and success.

### Practice 4.5- Step Up

The board identifies a designated person within management, to provide dedicated focus to manage sustainability strategically, including the integration of sustainability considerations in the operations of the company.

Note: The explanation on adoption of this practice should include a brief description of the responsibilities of the designated person and actions or measures undertaken pursuant to the role in the financial year.		
Application		Adopted
Explanation on adoption of the practice	:	Ms. Sandy Tan Sing Yee, the CEO of the Company is the dedicated person who is entrusted by the Board to oversee the sustainability matters of the Group. She is tasked to ensure our Group achieves the yearly growth and to take responsibility to take care of the interest of all the stakeholders.

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

### Practice 5.1

The Nomination Committee should ensure that the composition of the board is refreshed periodically. The tenure of each director should be reviewed by the Nomination Committee and annual re-election of a director should be contingent on satisfactory evaluation of the director's performance and contribution to the board.

Application :	Applied
Explanation on : application of the practice	The RNC evaluates the Board composition and performance annually and when there is any casual vacancy arising during the year, taking into consideration the Board's diversity of skills and competencies, knowledge and business experience, gender and ethnicity; the tenure and performance and contributions of the Directors. The NRC also reviews and recommends to the Board on re-election of retiring Directors contingent on satisfactory evaluation of the retiring Director's performance and contribution to the Board. The RNC reviewed the tenure of each director. On the limitation of tenure of Independent Directors, the Board is guided by the recommended approach under the Malaysian Code on Corporate Governance ("MCCG"). The following Directors retired in accordance with Clause 76(3) and Clause 78 of the Constitution of the Company at the Fourth ("4 <sup>th</sup> ") Annual General Meeting ("AGM") held in 2023 :- Retired pursuant to Clause 76(3) of the Company's Constitution:- (a) Tan Sri Dato' (Dr.) Tan Boon Hock; and (b) Yap Eng Gee. Retiring pursuant to Clause 78 of the Company's Constitution:- (a) Tan Sing Chia; and (b) Mohd Sahir Bin Rahmat.
Explanation for : departure	
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Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

# Practice 5.1

Timeframe	:	

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

### Practice 5.2

At least half of the board comprises independent directors. For Large Companies, the board comprises a majority independent directors.

Application	Applied
Explanation on application of the practice	<ul> <li>During the year, the Company appointed one (1) additional Director namely, Dr. Zaiton Binti Nasir (Independent Non-Executive Director) on 1 September 2023.</li> <li>The current Board of Optimax consist of eight (8) Directors with four (4) Independent Non-Executive Directors, one (1) Non-Independent Non-Executive Director and three (3) Non-Independent Executive Director.</li> <li>As at 3 April 2024, below is the list of the Independent Non-Executive Directors on the Board:-</li> <li>i. Dato' Seri Dr. Chen Chaw Min;</li> <li>ii. Yap Ping Hong;</li> <li>iii. Mohd Sahir Bin Rahmat; and</li> <li>iv. Dr. Zaiton Binti Nasir.</li> <li>All four (4) Independent Non-Executive Director as defined under Main Market Listing Requirements ("MMLR") of Bursa Malaysia Securities Berhad ("Bursa Securities").</li> </ul>
Explanation for departure	
Large companies are requied to complete the columns	ired to complete the columns below. Non-large companies are encouraged below.
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Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

### Practice 5.3

The tenure of an independent director does not exceed a cumulative term limit of nine years. Upon completion of the nine years, an independent director may continue to serve on the board as a non-independent director.

If the board intends to retain an independent director beyond nine years, it should provide justification and seek annual shareholders' approval through a two-tier voting process.

Application :	Applied	
Explanation on : application of the practice	The Board Charter of the Company sets out that the tenure of an Independent Director shall not exceed a cumulative term of nine (9) years. However, upon completion of the nine (9) years, the Independent Director may continue to serve on the Board as a Non- Independent Director. Subject to assessment of the RNC and with valid justification, an Independent Director may remain designated as Independent Director beyond the consecutive or cumulative term of nine (9) years, provided shareholders' approval is obtained. The Company currently does not have any independent directors who have served more than 9 years.	
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Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

# Practice 5.4 - Step Up

The board has a policy which limits the tenure of its independent directors to nine years without further extension.

Note: To qualify for adoption of this Step Up practice, a listed issuer must have a formal policy which limits the tenure of an independent director to nine years without further extension i.e. shareholders' approval to retain the director as an independent director beyond nine years.		
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Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

### Practice 5.5

Appointment of board and senior management are based on objective criteria, merit and with due regard for diversity in skills, experience, age, cultural background and gender.

Directors appointed should be able to devote the required time to serve the board effectively. The board should consider the existing board positions held by a director, including on boards of non-listed companies. Any appointment that may cast doubt on the integrity and governance of the company should be avoided.

Application :	Applied
Explanation on : application of the practice	There is a formal and transparent process for selection, nomination and appointment of suitable candidates to the Board. The RNC is responsible to review the existing composition of the Board, identifying the gaps and subsequently determining the selection criteria for the new appointment with a view to close the gap or to strengthen the Board composition. In reviewing and recommending any new Director appointment to the Board, the RNC assesses the suitability of candidate identified based on his/her profile, professional knowledge and experience taking into consideration the criteria set out in the Directors' Fit & Proper Policy. The Board, through the RNC also ensures that the appointment of Director and Senior Management are based on objective criteria, merit and with due regard for diversity in skills, experience, age, cultural background and gender. The appointment of Directors and Senior Management and their continuation of services are recommended by the RNC for Board's approval. TOR of the RNC is set out on the Company's website at <u>www.optimax2u.com</u> .
Explanation for : departure	
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Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

#### Practice 5.6

In identifying candidates for appointment of directors, the board does not solely rely on recommendations from existing board members, management or major shareholders. The board utilises independent sources to identify suitably qualified candidates.

If the selection of candidates was based on recommendations made by existing directors, management or major shareholders, the Nominating Committee should explain why these source(s) suffice and other sources were not used.

Application :	Applied							
Explanation on : application of the practice	Selection of candidates for appointment of new Directors may be recommended by Directors, Management, and major shareholders. The RNC will assess the suitability of the candidates before recommending the candidates to the Board for the appointment. The RNC may seek external independent sources to identify suitably qualified candidates if necessary.							
Explanation for : departure								
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.								
Measure :								
Timeframe :								

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

### Practice 5.7

The board should ensure shareholders have the information they require to make an informed decision on the appointment and reappointment of a director. This includes details of any interest, position or relationship that might influence, or reasonably be perceived to influence, in a material respect their capacity to bring an independent judgement to bear on issues before the board and to act in the best interests of the listed company as a whole. The board should also provide a statement as to whether it supports the appointment or reappointment of the candidate and the reasons why.

Application :	Applied
Explanation on : application of the practice	The Board ensures that shareholders are kept informed on the changes to the Board and its supporting Board Committees. Any changes to the Board with regard to its composition and structure is disclosed via the Bursa Securities Announcement Link within the stipulated timerequired by the regulators. The Company's corporate website is also promptly updated to disclose the changes to the Board composition. Information on Directors being put up for re-election is shared with shareholders via the Notice of AGM and the Corporate Governance Report. Information in these documents cover the Directors' interest, external positions or relationship that might influence or interfere with their position in Optimax, their capacity to bring an independent judgement to bear on issues before the Board and to act in the best interests of the Company as a whole. The RNC has reviewed and recommended to the Board, of Directors retiring by rotation, to be put forth for re-election in accordance with the Constitution of the Company. The RNC has also reviewed the profile of the incoming directors and recommended to the Board for their approval.
Explanation for : departure	
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Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

### Practice 5.8

The Nominating Committee is chaired by an Independent Director or the Senior Independent Director.

Application	Applied							
Explanation on application of the practice	The Nominating Committee is combined with the Remuneration Committee to form the RNC and is chaired by Mohd Sahir Bin Rahmat, Independent Non-Executive Director of the Company.							
Explanation for departure								
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.								
Measure								
Timeframe								

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

### Practice 5.9

The board comprises at least 30% women directors.

Application	plied								
Explanation on application of the practice	The Board comprises three (3) women Directors representing 37.5% the Board.								
Explanation for									
departure									
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.									
Measure									
Timeframe									

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

### Practice 5.10

The board discloses in its annual report the company's policy on gender diversity for the board and senior management.

Application :	Applied								
Explanation on : application of the practice	The Board acknowledges that having a diverse range of skills, background, expertise and experience are critical elements in ensuring a vibrant, effective and robust Board.								
	The Company has not adopted a specific diversity policy, however, the Board Charter sets out the approach of the Company in achieving and maintaining the diversity in the Board including the consideration of gender diversity.								
	The profiles of the Board and Senior Management can be found on pages [xx] to [xx] of the Annual Report 2023.								
Explanation for : departure									
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Measure :									
Timeframe :									

Stakeholders are able to form an opinion on the overall effectiveness of the board and individual directors.

#### Practice 6.1

The board should undertake a formal and objective annual evaluation to determine the effectiveness of the board, its committees and each individual director. The board should disclose how the assessment was carried out its outcome, actions taken and how it has or will influence board composition.

For Large Companies, the board engages an independent expert at least every three years, to facilitate objective and candid board evaluation.

<b>C</b> ,	y to qualify for adoption of this practice, it must undertake annual board independent expert at least every three years to facilitate the evaluation.							
Application :	Applied							
Explanation on : application of the practice	On an annual basis, the Board through the RNC, evaluates the Board's collective performance by examining the effectiveness of the structure and activities of the Board and Board Committees as well as the contribution of Board members. For FY2023, the Board engaged Tricor Corporate Services Sdn Bhd to conduct an independent and objective Board and Directors' Effectiveness Evaluation. Based on the evaluation, the Board is satisfied with the performance and effectiveness of its members and committees in FY2023.							
Explanation for : departure								
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.								
Measure :								
Timeframe :								

The level and composition of remuneration of directors and senior management take into account the company's desire to attract and retain the right talent in the board and senior management to drive the company's long-term objectives.

Remuneration policies and decisions are made through a transparent and independent process.

#### Practice 7.1

The board has remuneration policies and procedures to determine the remuneration of directors and senior management, which takes into account the demands, complexities and performance of the company as well as skills and experience required. The remuneration policies and practices should appropriately reflect the different roles and responsibilities of non-executive directors, executive directors and senior management. The policies and procedures are periodically reviewed and made available on the company's website.

Application :	Applied							
Explanation on : application of the practice	The remuneration matters of the Group fall under the purview of the RNC. The RNC is guided by the principles as stipulated in the Remuneration Policy of the Company. The Remuneration Policy is reviewed by RNC on an annual basis. The RNC in reviewing the remuneration policies, is of the view that the remuneration packages of the Directors and senior management are fairly formulated in accordance with market practices and industry benchmarks and remain competitive for talent attraction and retention. The written Remuneration Policy is made available on the Company's website at <u>www.optimax2u.com</u> .							
Explanation for : departure								
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.								
Measure :								
Timeframe :								

The level and composition of remuneration of directors and senior management take into account the company's desire to attract and retain the right talent in the board and senior management to drive the company's long-term objectives.

Remuneration policies and decisions are made through a transparent and independent process.

#### Practice 7.2

The board has a Remuneration Committee to implement its policies and procedures on remuneration including reviewing and recommending matters relating to the remuneration of board and senior management.

The Committee has written Terms of Reference which deals with its authority and duties and these Terms are disclosed on the company's website.

Application :	Applied								
Explanation on : application of the practice	Remuneration Committee is combined with Nominating Committee which is called RNC and the functions of the Remuneration Committee are implemented by the RNC.								
	The RNC reviews and recommends matters relating to the remuneration of Board and Senior Management to the Board. The RNC which comprising wholly of Independent Non-Executive Directors ("INEDs") of the Company, reviews the remuneration package and the terms of employment of our executive directors. An executive director does not participate in any way in determining his/her individual remuneration. The TOR are accessible on the Company's website at www.optimax2u.com.								
Explanation for : departure									
	red to complete the columns below. Non-large companies are encouraged								
to complete the columns b	elow.								
Measure :									
Timeframe :									

Stakeholders are able to assess whether the remuneration of directors and senior management is commensurate with their individual performance, taking into consideration the company's performance.

# Practice 8.1

There is detailed disclosure on named basis for the remuneration of individual directors. The remuneration breakdown of individual directors includes fees, salary, bonus, benefits in-kind and other emoluments.

Application :	Applied
Explanation on : application of the practice	In line with the best corporate governance practice, the disclosure of the Directors' remuneration on a named basis has been implemented. The remuneration of the Directors for the FY2023 are set out in the table below:-

			Company ('000)						Group ('000)							
No	Name	Directorate	Fee	Allowance	Salary	Bonus	Benefits-in- kind	Other emoluments	Total	Fee	Allowance	Salary	Bonus	Benefits-in- kind	Other emoluments	Total
1	Tan Sri Dato' (Dr.) Tan Boon Hock	Non- Independent Executive Director and Deputy Chairman	66.0	3.6	-	-	-	-	-	66.0	3.6	-	-	-	-	69.6
2	Sandy Tan Sing Yee	Non- Independent Executive Director and Chief Executive Officer	66.0	3.6	-	-	-	F	I	66.0	34.9	479.2	72.6	-	-	652.7
3	Yap Ping Hong	Independent Non- Executive Director	72.0	3.6	-	-	-	-	-	72.0	3.6	-	-	-	-	75.6
4	Yap Eng Gee (Retired on 28 June 2023)	Independent Non- Executive Director	32.6	2.4	-	-	-	-	-	32.6	2.4	-	-	-	-	35.0
5	Dato' Seri Dr. Chen Chaw Min	Independent Non- Executive	158.4	3.6	-	-	-	-	-	158.4	3.6	-	-	-	-	162.0

		Director and Chairman														
6	Tan Sri Dato' Seri Mohamad Noor Bin Abdul Rahim	Non- Executive Non- Independent Director	66.0	3.0	-	-	-	-	-	66.0	3.0	-	-	-	-	69.0
7	Michelle Tan Sing Chia	Non- Independent Executive Director	66.0	3.6	-	-	-	-	-	66.0	19.0	120.0	-	-	-	205
8	Mohd Sahir Bin Rahmat	Independent Non- Executive Director	72.0	3.6	-	-	-	-	-	72.0	3.6	-	-	-	-	75.6
9	Dr. Zaiton Binti Nasir (Appointed on 1 September 2023)	Independent Non- Executive Director	11.0	0.6	-	-	-	-	-	11.0	0.6	-	-	-	-	11.6

Stakeholders are able to assess whether the remuneration of directors and senior management is commensurate with their individual performance, taking into consideration the company's performance.

## Practice 8.2

The board discloses on a named basis the top five senior management's remuneration component including salary, bonus, benefits in-kind and other emoluments in bands of RM50,000.

Application	Applied – the company discloses the remuneration of members senior management who are not members of the board
Explanation on application of the practice	<ul> <li>The Company discloses the remuneration of members of the senior management who are not members of the Board.</li> <li>See table below.</li> </ul>
Explanation for departure	
Large companies are required to complete the columns	ired to complete the columns below. Non-large companies are encouraged below.
Measure	
Timeframe	

			Company								
No	Name	Position	Salary	Allowance	Bonus	Benefits	Other emoluments	Total			
1	Dr. Stephen Chung	Senior medical doctor	700,001-750,000	-	-	-	_	700,001-750,000			
2	Dr. Chuah Kay Leong	Senior medical doctor	1,400,001-1,450,000	-	-	-	-	1,400,001-1,450,000			
3	Dr. Lam Hee Hong	Senior medical doctor	950,001-1,000,000	-	-	-	-	950,001-1,000,000			
4	Pang Woei Yaw	CFO	50,001-100,000	-	-	-	-	50,001-100,000			

Stakeholders are able to assess whether the remuneration of directors and senior management is commensurate with their individual performance, taking into consideration the company's performance.

### Practice 8.3 - Step Up

Companies are encouraged to fully disclose the detailed remuneration of each member of senior management on a named basis.

Application :	Not Adopted
Explanation on : adoption of the practice	

			Company ('000)								
No	Name	Position	Salary	Allowance	Bonus	Benefits	Other emoluments	Total			
1	Input info here	Input info here									
2	Input info here	Input info here									
3	Input info here	Input info here									
4	Input info here	Input info here									
5	Input info here	Input info here									

There is an effective and independent Audit Committee.

The board is able to objectively review the Audit Committee's findings and recommendations. The company's financial statement is a reliable source of information.

### Practice 9.1

The Chairman of the Audit Committee is not the Chairman of the board.

Application :	Applied			
Explanation on : application of the practice	<ul> <li>The ARMC comprises three (3) Independent Non-Executive Directors.</li> <li>The Chairman of ARMC is Mr Yap Ping Hong. He is not the Chairman of the Board.</li> <li>The TOR of the ARMC reflects the intended outcome of Practice 9.1 of the MCCG.</li> <li>The responsibilities of the ARMC Chairman are set out in the ARMC's TOR which is available at the Company's website at www.optimax2u.com.</li> </ul>			
Explanation for : departure				
Large companies are requied to complete the columns b	ired to complete the columns below. Non-large companies are encouraged pelow.			
Measure :				
Timeframe :				

There is an effective and independent Audit Committee.

The board is able to objectively review the Audit Committee's findings and recommendations. The company's financial statement is a reliable source of information.

#### Practice 9.2

The Audit Committee has a policy that requires a former partner of the external audit firm of the listed company to observe a cooling-off period of at least three years before being appointed as a member of the Audit Committee.

Application :	Applied
Explanation on : application of the practice	The ARMC has incorporated in its TOR on the policy that "Any former key audit partner of the Company must observe a cooling-off period of at least three (3) years before being appointed as a member of the ARMC of the Company." Presently, no member of the ARMC is a former key audit partner of the Group's external auditors.
Explanation for : departure	
Large companies are requine to complete the columns b	red to complete the columns below. Non-large companies are encouraged elow.
Measure :	
Timeframe :	

There is an effective and independent Audit Committee.

The board is able to objectively review the Audit Committee's findings and recommendations. The company's financial statement is a reliable source of information.

#### Practice 9.3

The Audit Committee has policies and procedures to assess the suitability, objectivity and independence of the external auditor to safeguard the quality and reliability of audited financial statements.

Application :	Applied
Explanation on : application of the practice	The ARMC assesses the suitability and independence of the external auditors annually. Private sessions are held without the presence of Management to ensure that the external auditors can freely discuss and express their opinions on any matter to the ARMC. In carrying out the assessment of the external auditors, the ARMC shall consider: (a) the quality of audit services rendered; (b) the extent of non-audit services provided; (c) the external auditors' internal quality control procedures; (d) communication with the Board and/or ARMC; (e) the external auditors' independence and objectivity; (f) the external auditors' adequacy of resources; and (g) any other criteria deemed fit by the ARMC and/or the Board. On 28 February 2024, the ARMC had carried out the annual assessment on the suitability and independence of the external auditors and was satisfied with the results of the assessment.
Explanation for : departure	
	red to complete the columns below. Non-large companies are encouraged
to complete the columns b	elow.
Measure :	
Timeframe :	

There is an effective and independent Audit Committee.

The board is able to objectively review the Audit Committee's findings and recommendations. The company's financial statement is a reliable source of information.

# Practice 9.4 - Step Up

The Audit Committee should comprise solely of Independent Directors.

Application	:	Adopted
Explanation on adoption of the	:	The ARMC members comprise entirely of INEDs as follows:-
practice		i. Yap Ping Hong;
		ii. Mohd Sahir Bin Rahmat; and
		iii. Dr. Zaiton Binti Nasir
		Yap Eng Gee retired upon conclusion of the 4 <sup>th</sup> AGM of the Company held on 28 June 2023 and ceased as a member of ARMC. Dr. Zaiton Binti Nasir was appointed on 1 September 2023 in her place accordingly.
		The composition of the ARMC and the qualifications of its members comply with Paragraph 15.09 of MMLR of Bursa Securities and are reflected in the ARMC's TOR, which is available on the Company's website at <u>www.optimax2u.com</u> .

There is an effective and independent Audit Committee.

The board is able to objectively review the Audit Committee's findings and recommendations. The company's financial statement is a reliable source of information.

### Practice 9.5

Collectively, the Audit Committee should possess a wide range of necessary skills to discharge its duties. All members should be financially literate, competent and are able to understand matters under the purview of the Audit Committee including the financial reporting process.

All members of the Audit Committee should undertake continuous professional development to keep themselves abreast of relevant developments in accounting and auditing standards, practices and rules.

Application :	Applied		
Explanation on : application of the practice	The Chairman of the ARMC, Mr Yap Ping Hong, is a member of the Malaysian Institute of Accountants and the members of the ARMC are financially literate. The members of the ARMC have carried out their duties in accordance with the TOR of the ARMC. During the financial year, the ARMC received updates on financial reporting developments and changes in regulatory environment from theexternal auditors.		
Explanation for : departure			
Large companies are requi to complete the columns b	red to complete the columns below. Non-large companies are encouraged elow.		
Measure :			
Timeframe :			

Companies make informed decisions about the level of risk they want to take and implement necessary controls to pursue their objectives.

The board is provided with reasonable assurance that adverse impact arising from a foreseeable future event or situation on the company's objectives is mitigated and managed.

#### Practice 10.1

The board should establish an effective risk management and internal control framework.

Application	:	Applied
Explanation on application of the practice	:	The Board has established an effective risk management and internal control system to safeguard shareholders' investments, Group's assets and interest of other stakeholders. The Group outsources its Internal Audit function to an independent internal audit firm ("Internal Auditors"), Messrs Crowe Governance Sdn Bhd. The Internal Auditors were engaged to undertake independent and objective review of the effectiveness of the governance, risk management and internal control process of the Group. The information on the risk management and system of internal controls are set out in the Statement on Risk Management and Internal Control, in the Annual Report 2023.
Explanation for departure	:	
Large companies are r to complete the colum	•	ed to complete the columns below. Non-large companies are encouraged elow.
Measure	:	
Timeframe	:	

Companies make informed decisions about the level of risk they want to take and implement necessary controls to pursue their objectives.

The board is provided with reasonable assurance that adverse impact arising from a foreseeable future event or situation on the company's objectives is mitigated and managed.

#### Practice 10.2

The board should disclose the features of its risk management and internal control framework, and the adequacy and effectiveness of this framework.

Application :	Applied				
Explanation on : application of the practice	The Board has established an effective risk management and internal control system to safeguard shareholders' investments, Group's assets and interest of other stakeholders. The Group outsources its internal audit function. The internal auditors were engaged to undertake independent and objective review of the effectiveness of the governance, risk management and internal control process of the Group.				
	The information on the risk management and system of internal controls are set out in the Statement on Risk Management and Internal Control, in the Annual Report 2023.				
Explanation for : departure					
Large companies are requi to complete the columns b	red to complete the columns below. Non-large companies are encouraged elow.				
Measure :					
Timeframe :					

Companies make informed decisions about the level of risk they want to take and implement necessary controls to pursue their objectives.

The board is provided with reasonable assurance that adverse impact arising from aforeseeable future event or situation on the company's objectives is mitigated and managed.

#### Practice 10.3 - Step Up

The board establishes a Risk Management Committee, which comprises a majority of independent directors, to oversee the company's risk management framework and policies.

Application :	Adopted
Explanation on : adoption of the practice	Risk Management Committee is combined with Audit Committee whichis called as ARMC which comprises solely INEDs of the Company. The principal responsibilities of the ARMC in relation to risk management are set out in its TOR.

Companies have an effective governance, risk management and internal control framework and stakeholders are able to assess the effectiveness of such a framework.

### Practice 11.1

The Audit Committee should ensure that the internal audit function is effective and able to function independently.

Application :	Applied	
Explanation on : application of the practice	The ARMC has the responsibility to oversee the internal audit function of the Group and the implementation of internal controls framework to ensure operational effectiveness and adequate protection of the Company's assets from misappropriation. All the outsourced internal audit personnel involved in the internal audit are free from any relationships or conflicts of interest, which could impair their objectivity and independence. They are required to complete the Independence Declaration Form on an annual basis, and the personnel involved in the audit are also required to acknowledge the Employee Professional Conduct and Ethics Declaration on assignment basis. All the internal audit personnel are guided by the International Professional Practices Framework issued by The Institute of Internal Auditors, Inc. in carrying out the internal audit engagement.	
Explanation for : departure		
Large companies are requines to complete the columns b	red to complete the columns below. Non-large companies are encouraged elow.	
Measure :		
Timeframe :		

Companies have an effective governance, risk management and internal control framework and stakeholders are able to assess the effectiveness of such a framework.

## Practice 11.2

The board should disclose-

- whether internal audit personnel are free from any relationships or conflicts of interest, which could impair their objectivity and independence;
- the number of resources in the internal audit department;
- name and qualification of the person responsible for internal audit; and
- whether the internal audit function is carried out in accordance with a recognised framework.

Application :	Applied		
Explanation on : application of the practice	The Internal Audit function is currently outsourced and reports directly to the ARMC. This reporting relationship promotes independence and objectivity, which assures adequate consideration of audit recommendations and suggested corrective actions. The activities of the internal audit function are guided by the Annual Internal Audit Plan prepared by Crowe, which must be presented to the ARMC for approval. The Internal Audit function is carried out in accordance with the risk- based approach and the Internal Control - Integrated Framework issued by The Committee of Sponsoring Organisations of Treadway Commission ("COSO").		
Explanation for : departure			
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.			
Measure :			
Timeframe :			

There is continuous communication between the company and stakeholders to facilitate mutual understanding of each other's objectives and expectations.

Stakeholders are able to make informed decisions with respect to the business of the company, its policies on governance, the environment and social responsibility.

#### Practice 12.1

The board ensures there is effective, transparent and regular communication with its stakeholders.

Application	:	Applied	
Explanation on application of the practice	:	The Board has always recognised the importance of accurate and timely dissemination of information to shareholders and investors, existing and potential, about the Group's operations, strategies, performance and prospects to maintain credibility and build stronger relationships with the investment community. The Company maintains a website, www.optimax2u.com in which it is	
		uploaded with announcements such as financial results and corporate developments, as well as corporate information about the Company and the Group.	
		The Company will issue comprehensive circulars to shareholders to seek their approval for resolutions required under the MMLR of Bursa Securities.	
		The Company may also issue press releases or statements to ensure thorough dissemination of major corporate announcements to its shareholders, in addition to the announcements made under the MMLR of Bursa Securities.	
Explanation for departure	:		
	•	ed to complete the columns below. Non-large companies are encouraged	
to complete the columr	is be	elow.	
Measure	:		
Timeframe	:		

There is continuous communication between the company and stakeholders to facilitate mutual understanding of each other's objectives and expectations.

Stakeholders are able to make informed decisions with respect to the business of the company, its policies on governance, the environment and social responsibility.

#### Practice 12.2

Large companies are encouraged to adopt integrated reporting based on a globallyrecognised framework.

Application	:	Not applicable – Not a Large Company
Explanation on application of the practice	:	
Explanation for departure	:	
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.		
Measure	:	
Timeframe	:	

Shareholders are able to participate, engage the board and senior management effectively and make informed voting decisions at General Meetings.

## Practice 13.1

Notice for an Annual General Meeting should be given to the shareholders at least 28 days prior to the meeting.

Application :	Applied	
Explanation on : application of the practice	<ul> <li>Optimax dispatches the notice of its AGM to shareholders at least 28 days before the AGM, well in advance of the 21-day requirement as required under the Companies Act 2016, MMLR of Bursa Securities and its Constitution.</li> <li>The Notice of the 4<sup>th</sup> AGM in 2023 was issued to shareholders on 28 April 2023, giving more than 28-days' notice.</li> <li>The Notice of the forthcoming 5<sup>th</sup> AGM will be given at least 28 days prior to the meeting. The additional time given to the shareholders is to allow them to make the necessary arrangements to attend and participate in person or through their proxy.</li> <li>Optimax published on its website an Administrative Guide along with the Notice of the 4<sup>th</sup> AGM to provide additional information to shareholders regarding details of the AGM, eligibility to attend the AGM, registration procedures for the Remote Participation and Voting (RPV) facilities and appointment of a proxy/proxies.</li> </ul>	
	explanations for each resolution proposed to enable the shareholders to make informed decisions in exercising their voting rights at the AGM.	
Explanation for : departure		
Large companies are requi to complete the columns b	red to complete the columns below. Non-large companies are encouraged elow.	
Measure :		
Timeframe :		

Shareholders are able to participate, engage the board and senior management effectively and make informed voting decisions at General Meetings.

### Practice 13.2

All directors attend General Meetings. The Chair of the Audit, Nominating, Risk Management and other committees provide meaningful response to questions addressed to them.

Application :	Applied	
Explanation on : application of the practice	The Company regards its general meetings, particularly its AGMs, as the principal forum for direct interaction and dialogue among shareholders, the Board and the Management. AGMs provide an important avenue for effective communication with shareholders and for receiving constructive feedback particularly on matters concerning shareholders' interests. It has been the practice of the Company that all Directors be present at its General Meetings. The Chairman and all other members of the Board, key management personnel and external auditor are available to respond to shareholders' questions during the meeting.	
Explanation for : departure		
Large companies are requi to complete the columns b	red to complete the columns below. Non-large companies are encouraged below.	
Measure :		
Timeframe :		

Shareholders are able to participate, engage the board and senior management effectively and make informed voting decisions at General Meetings.

## Practice 13.3

Listed companies should leverage technology to facilitate-

- voting including voting in absentia; and
- remote shareholders' participation at general meetings.

Listed companies should also take the necessary steps to ensure good cyber hygiene practices are in place including data privacy and security to prevent cyber threats.

Application :	Applied
Explanation on : application of the practice	The Company had leveraged on technology to facilitate remote shareholders' participation and electronic voting for the conduct of poll on the resolution(s) at its virtual general meetings. The Company had in 2023 conducted its 4 <sup>th</sup> AGM fully virtual through live streaming and online remote voting via Remote Participation and Voting Facilities ("RPV") provided by Tricor Investor & Issuing House Services Sdn Bhd ("TIIH"), the Poll Administrator, via its TIIH Online website at https://tiih.online.
	With the RPV facilities, shareholders were able to exercise their right as members of the Company to participate (including posing questions to the Board of the Company before or during the AGM) and vote by registering themselves via TIIH Online before the closing date set out in the Administrative Guide.
	Members who were unable to attend the meetings, appointed a proxy or the Chairperson of the meetings as his proxy to attend the meetings via RPV.
	The Administrative Guide as well as the guide on registration and voting procedures were provided to the shareholders and a copy of the said Administrative Guide was also published on the Company's website at <u>www.optimax2u.com</u> .
	Tricor Malaysia has implemented an IT policy and Information Security policy, endpoint controls and data classification for cyber hygiene practices of the staff. In addition, TIIH Online is hosted on a secure cloud platform and the data centre is certified by ISO27001.
	The Board recognises the advantages of RPV facilities which enable more accurate and transparent voting results and shorten turnaround time for declaration of voting results.
Explanation for : departure	

Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.			
Measure	:		
Timeframe	:		

Shareholders are able to participate, engage the board and senior management effectively and make informed voting decisions at General Meetings.

## Practice 13.4

The Chairman of the board should ensure that general meetings support meaningful engagement between the board, senior management and shareholders. The engagement should be interactive and include robust discussion on among others the company's financial and non-financial performance as well as the company's long-term strategies. Shareholders should also be provided with sufficient opportunity to pose questions during the general meeting and all the questions should receive a meaningful response.

Note: The explanation of adoption of this practice should include a discussion on measures undertaken to ensure the general meeting is interactive, shareholders are provided with sufficient opportunity to pose questions and the questions are responded to.		
Application :	Applied	
Explanation on : application of the practice	During the AGM, there was a presentation to explain the rationale, the financial and non-financial performance and major developments to shareholders. Members, proxies and/or corporate representatives are allowed to submit questions for the Board in advance of the meetings via Tricor's TIIH Online website at <a href="https://tiih.online">https://tiih.online</a> . In view thereof, the shareholders, proxies and/or corporate representatives were given sufficient opportunity to pose their questions before and during the meetings. The Company had ensured that all the questions were answered.	
Explanation for : departure		
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.		
Measure :		
Timeframe :		

Shareholders are able to participate, engage the board and senior management effectively and make informed voting decisions at General Meetings.

### Practice 13.5

The board must ensure that the conduct of a virtual general meeting (fully virtual or hybrid) support meaningful engagement between the board, senior management and shareholders. This includes having in place the required infrastructure and tools to support among others, a smooth broadcast of the general meeting and interactive participation by shareholders. Questions posed by shareholders should be made visible to all meeting participants during the meeting itself.

Note: The explanation of adoption of this practice should include a discussion on measuresundertaken to ensure the general meeting is interactive, shareholders are provided with sufficientopportunity to pose questions and the questions are responded to. Further, a listed issuer should alsoprovide brief reasons on the choice of the meeting platform.Application:Applied		
Explanation on application of the practice	<ul> <li>The Company continued to leverage on technology to facilitate communications with its shareholders by allowing easier and more efficient access for them to attend its general meetings fully virtually through remote participation and voting. The Company held its 4<sup>th</sup> AGM fully virtually via live streaming and online remote voting via Remote Participation and Voting Facilities ("RPV"). The RPV facilities allowed shareholders and proxies to pose questions to the Board in real time via the Query Box, before or during the meetings.</li> <li>All questions raised by shareholders, proxies and/or corporate representatives via the Query Box were read out by the Chairperson/CEO during the meetings. The Company will make shareholders' questions visible to all meeting participants in future general meetings.</li> </ul>	
Explanation for departure	:	
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.		
Measure	:	
Timeframe		

Shareholders are able to participate, engage the board and senior management effectively and make informed voting decisions at General Meetings.

## Practice 13.6

Minutes of the general meeting should be circulated to shareholders no later than 30 business days after the general meeting.

Note: The publication of Key Matters Discussed is not a substitute for the circulation of minutes of general meeting.

Application	:	Applied
Explanation on	:	The minutes of the general meetings have been made available to
application of the		shareholders no later than 30 business days after the meeting at the
practice		Company's website, <u>www.optimax2u.com</u> .
Explanation for	:	
departure		
Large companies are re	quir	ed to complete the columns below. Non-large companies are encouraged
to complete the colum	ns be	elow.
Measure	:	
Timeframe	:	

## SECTION B – DISCLOSURES ON CORPORATE GOVERNANCE PRACTICES PERSUANT CORPORATE GOVERNANCE GUIDELINES ISSUED BY BANK NEGARA MALAYSIA

Disclosures in this section are pursuant to Appendix 4 (Corporate Governance Disclosures) of the Corporate Governance Guidelines issued by Bank Negara Malaysia. This section is only applicable for financial institutions or any other institutions that are listed on the Exchangethat are required to comply with the above Guidelines.

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